

## LEGAL NOTICE

Colduronline S.L., responsible for the website, hereinafter RESPONSIBLE, makes this document available to users, with which it intends to comply with the obligations set forth in Law 34/2002, of July 11, on Services of Information and Electronic Commerce (LSSICE), BOE No. 166, in the General Regulation of Protection of Personal Data (EU) 2016/679 of April 27, 2016 (RGPD), as well as informing all users of the website regarding what are the conditions of use.

Any person accessing this website assumes the role of user, committing to the observance and strict compliance with the provisions set forth herein, as well as any other legal provision that may be applicable.

Colduronline S.L. reserves the right to modify any type of information that may appear on the website, without there being any obligation to pre-advise or inform the users of said obligations, being understood as sufficient with the publication on the website of Colduronline S.L.

### 1. IDENTIFICATION DATA

Domain name: [www.saintmichel.net](http://www.saintmichel.net)

Tradename: Saint Michel Hotels

Social denomination: Colduronline

NIF: B16513814

Registered office: C/ Gremi Velluters 21, 07009 Palma (Illes Balears)

Phone: 971 274 822

e-mail: [saintmichel@saintmichel.net](mailto:saintmichel@saintmichel.net)

Registered in the Palma Registry Public, Tomo 2708; Folio 126; Hoja PM-81474

### 2. INTELLECTUAL AND INDUSTRIAL PROPERTY RIGHTS

The website, including but not limited to its programming, editing, compilation and other elements necessary for its operation, designs, logos, text and / or graphics, are the property of the RESPONSIBLE or, if the case, has license or express authorization by the authors. All the contents of the website are duly protected by the rules of intellectual and industrial property, as well as registered in the corresponding public registers. Regardless of the purpose for which they were intended, the total or partial reproduction, use, exploitation, distribution and marketing, requires in any case prior written authorization by the RESPONSIBLE. Any use not previously authorized is considered a serious breach of the intellectual or industrial property rights of the author.

The designs, logos, text and / or graphics outside the RESPONSIBLE and that may appear on the website, belong to their respective owners, who are themselves responsible for any possible controversy that may arise with respect to them. The RESPONSIBLE expressly authorizes third parties to redirect directly to the specific contents of the website, and in any case redirect to the main website of [www.saintmichel.net](http://www.saintmichel.net)

The RESPONSIBLE person acknowledges in favor of its owners the corresponding rights of intellectual and industrial property, not implying their mere mention or appearance on the website the existence of rights or any responsibility on them, as well as endorsement,



sponsorship or recommendation by the same.

To make any kind of observation regarding possible breaches of the rights of intellectual or industrial property, as well as on any of the contents of the website, you can do so through the email: [saintmichel@saintmichel.net](mailto:saintmichel@saintmichel.net)

### **3. EXEMPTION FROM RESPONSIBILITIES**

The RESPONSIBLE is exempt from any type of responsibility derived from the information published on its website, provided that this information has been manipulated or introduced by a third party.

#### **Use of Cookies**

This website can use technical cookies (small information files that the server sends to the computer of the person accessing the page) to carry out certain functions that are considered essential for the proper functioning and visualization of the site. The cookies used have, in any case, a temporary nature, with the sole purpose of making browsing more efficient, and disappear when the user's session ends. In any case, these cookies provide personal data by themselves and will not be used for the collection of them.

Through the use of cookies, it is also possible that the server where the website is located recognizes the browser used by the user in order to make browsing easier, allowing, for example, the access of users who have previously registered to the areas, services, promotions or contests reserved exclusively for them without having to register for each visit. They can also be used to measure the audience, traffic parameters, control the progress and number of entries, etc., being in these cases technically dispensable cookies, but beneficial for the user. This website will not install cookies dispensable without the prior consent of the user.

The user has the possibility to configure his browser to be alerted of the reception of cookies and to prevent its installation on his computer. Please, consult the instructions of your browser to expand this information.

#### **Link Policy**

From the website, it is possible that it is redirected to content from third-party websites. Given that the RESPONSIBLE can not always control the contents introduced by third parties in their respective websites, does not assume any type of responsibility with respect to said contents. In any case, proceed to the immediate withdrawal of any content that may contravene national or international legislation, morality or public order, proceeding to the immediate removal of the redirection to said website, bringing to the attention of the competent authorities the content in question.

The RESPONSIBLE is not responsible for the information and stored content, by way of example, but not limited to forums, chats, blog generators, comments, social networks or any other means that allows third parties to publish content independently on the page RESPONSIBLE website. However, and in compliance with the provisions of articles 11 and 16 of the LSSICE, it is made available to all users, authorities and security forces, collaborating actively in the withdrawal or, where appropriate, blocking of all those contents that may affect or contravene national or international legislation, the rights of third parties or morality and public order. In the



event that the user considers that there is any content on the website that could be susceptible to this classification, please notify the website administrator immediately.

This website has been reviewed and tested to work properly. In principle, the correct operation can be guaranteed 365 days a year, 24 hours a day. However, the RESPONSIBLE does not rule out the possibility of certain programming errors, or that occur causes of force majeure, natural disasters, strikes or similar circumstances that make it impossible to access the website.

#### **IPaddresses**

The website's servers can automatically detect the IP address and domain name used by the user. An IP address is a number automatically assigned to a computer when it connects to the Internet. All this information is recorded in a server activity treatment inventory that allows the subsequent processing of the data in order to obtain only statistical measurements that allow knowing the number of page impressions, the number of visits made to the web servers, the order of visits, the access point, etc.

#### **4. APPLICABLE LAW AND JURISDICTION**

For the resolution of all disputes or issues related to this website or the activities developed therein, Spanish legislation will apply, to which the parties expressly submit, being competent to resolve all disputes arising or related to its use the Courts and Tribunals closest to Palma de Mallorca.

## **PRIVACY POLICY**

### **I. USER INFORMATION**

**Colduronline S.L.**, from now on RESPONSIBLE, is Responsible for the user's personal data treatment and informs you that this data will be treated in accordance with the current personal data protection Legislation, the Regulation {UE} 2016/679 of 27th of april of 2016 {RGPD} relative to the phisical person in respect to the treatment of personal data and free circulation of this data and the Organic Law {ES} {LOPD} relative to the data protection of personal character/nature,the following treatment information is available:

**Treatment purpose:** maintain a business relationship with the User. The operations planned to accomplish the treatment are:

Submission of commercial advertising communications by email, fax, SMS, MMS, social communities or any other electronic or physical means, present or future, that enables commercial communications. These communications will be made by the RESPONSIBLE and related to its products and services, or to its collaborators or suppliers with whom a promotion agreement has been reached. In this case, third parties will never have access to personal data.

Carry out stadistical studies.

Process orders, requests or any type of petitions that are made by the user through any of the contact ways that are available.

Forward the newsletter on the website.

**Data conservation criteria:** this will be kept while there is a mutual interest to maintain the aim of the treatment and when it is no longer necessary for this purpose, it will be eliminated with adequate security measures to guarantee the pseudonymisation of the data or its total destruction.

**Communication of data:** For the proper provision of the service to its customers and the maintenance of the commercial relationship, the RESPONSIBLE may transfer personal data to companies of the Saint Michel Hotels Group, detailed at the end of this section, as well as to Interdocs Solutions Digitales SL B64554629, collaborator in charge of managing the electronic payment of reservations made through the web. With the exception of these cases, the data will not be communicated to third parties, except legal obligation.

**Privacy Policy for social networks:** in compliance with the General Regulation of Personal Data Protection 2016/679 of April 27 and of Law 34/2002, of July 11, Services of the Information Society and Electronic Commerce, informs all the users that THE RESPONSIBLE, makes use of profiles with informative and commercial purposes in social networks:

Facebook  
Youtube

THE RESPONSIBLE, will access the data that the user provides in their profile, may make publications in their personal space if the social network allows it and may make mentions to the user in their own publications. The personal information that can be collected through these systems will be treated according to the conditions established above. THE RESPONSIBLE, is not responsible for the content shared in their profiles by other users, which must be original and not threaten the intellectual, industrial, the right to honor and image, in addition to complying with the guidelines established by each of the social networks. Insults, humiliations, disparagements and other offensive manifestations towards other users will not be allowed. THE RESPONSIBLE, reserves the right to suppress these publications and, if considered, request the blocking or expulsion of the user.

### Rights of the User:

Right to withdraw consent at any time.

Right of access, rectification, portability and erasure of your data and the restriction or objection to their processing.

You have the right to file a complaint with the Spanish Supervisory Authority {agpd.es} if you consider that the processing does not comply with current legislation.

### Contact information for exercising your rights:

Postal address: C/ Gremi Velluters 21, 07009 Palma {Illes Balears}  
Email: [saintmichel@saintmichel.net](mailto:saintmichel@saintmichel.net)

## 2. OBLIGATORY OR OPTIONAL CHARACTER OF THE INFORMATION PROVIDED BY THE USER

Users, by marking the corresponding boxes and entering data in the fields, marked with an asterisk {\*} in the contact form or presented in download forms, expressly and freely and unequivocally accept that their data is necessary to meet the request, by the provider, being voluntary the inclusion of data in the remaining fields. The User guarantees that the personal data provided to the RESPONSIBLE person is true and is responsible for communicating any modification of them.

The RESPONSIBLE informs and expressly guarantees users that their personal data will not be transferred in any case to third parties, and that whenever they make any kind of transfer of personal data, the express, informed and unequivocal consent of the Users will be requested in advance. All data requested through the website are mandatory, as they are necessary for the provision of an optimal service to the User. In case all the data is not provided, it is not guaranteed that the information and services provided will be completely adjusted to your needs.

## 3. SECURITY MEASURES

According with the provisions of current regulations on personal data protection, the RESPONSIBLE is complying with all the provisions of the regulations RGPD and LOPD for the treatment of personal data of their responsibility, and manifestly with the principles described in the article 5 of the RGPD and in article 4 of the LOPD, by which they are treated in a lawful, loyal and transparent manner in relation to the interested party and adequate, pertinent and limited to what is necessary in relation to the purposes for which they are treated.

The RESPONSIBLE ensures that it has implemented appropriate technical and organizational policies to apply the security measures established by the GDPR and the LOPD in order to protect the rights and freedoms of the Users and has communicated the appropriate information so that they can exercise them.

## 4. SAINT MICHEL HOTELS GROUP

The group is made up of Colduronline S.L. B16513814, Explotadora Arenal S.A.U. A07133952, Coldur S.L. B57277246, Servicios de Gestión y Mantenimiento Hotelero S.L. B07629447, Explotaciones Turísticas Sa Coma S.L. B57042186, Exma S.A. A07226350, Hotel Manacor S.L. B07911522, Promociones Turísticas Aucanada S.A. A07165780, Hotel Bonavida S.L. B07024649, Sec S.L. B07123920, Lidal S.L. B07098841 and Broher S.L.U. B07021496, all of them with the same tax office in C / Gremi Velluters 21 07009 Palma, Illes Balears.

## COOKIES POLICY

### INFORMATION ABOUT COOKIES

Due to the recent modification of the "Law of Services of the Information Society" (LSSICE) established by Royal Decree 13/2012, and the new modified Law of the General Regulation for the Protection of Personal Data (EU ) 2016/679 of April 27, 2016 (RGPD) we are obliged to obtain the express consent of the user of all web pages that use cookies, before you navigate through them.

### WHAT ARE COOKIES?

Cookies and other similar technologies such as local shared objects, flash cookies or pixels are tools used by Web servers to store and retrieve information about their visitors, as well as to offer a correct functioning of the site. By using these devices the Web server is allowed to remember some information concerning the user, such as their preferences for viewing the pages of that server, name and password, products that interest them most, etc. Through the use of cookies, it is also possible that the server where the web is located recognizes the browser used by the user in order to make browsing easier, for example, allowing access by users who have previously registered to the areas, services, promotions or contests reserved exclusively for them without having to register for each visit. They can also be used to measure the audience, traffic parameters, monitor the progress and number of entries, etc .

### COOKIES AFFECTED BY LEGISLATION AND EXEMPT COOKIES

According to the EU directive, cookies that require informed consent by the user are dispensable or non-technical cookies, which are analytical, advertising and affiliation cookies, excepting those of a technical nature and those necessary for the operation of the website or the provision of services expressly requested by the user.

### WHAT TYPES OF COOKIES EXIST?

About the types of cookies, there are five major groups:

- Analytical *cookies*: they collect information on the use made of the website.
- Social *cookies*: are those necessary for external social networks.
- Affiliate *Cookies*: allow you to track visits from other websites, with which the website establishes an affiliation contract (affiliation companies).
- Advertising and behavioural *cookies*: they collect information about the preferences and personal choices of the user (retargeting).
- Technical and functional *cookies*: they are strictly necessary for the use of the website and for the provision of the contracted service.

### COOKIES THAT ARE USED ON THIS WEBSITE

This website can use technical and non-technical cookies. In any case, these cookies provide personal data by themselves and will not be used to collect them. Specifically, we use the following cookies:

- **PHPSESSID**: own and strictly necessary technical cookie that contains the identifier of the session. It is deleted when you close the browser.
- **\_lang**: technical and strictly necessary cookie that contains the language of the session. It is deleted when the browser is closed
- **\_ga**: Google Analytics cookie that enables the control of unique visits. The first time a user enters the website through a browser this cookie will be installed. When this user re-enters the web with the same browser, the cookie will consider that it is the same user. Only in the case that the user changes the browser, another user will be considered. Expires at 2 years since the last update.

- **\_gid**: Google Analytics cookie, used to distinguish users, expires after 24 hours.
- **\_gat**: This cookie is associated with Google Analytics Universal. It is used to limit the speed of request - limiting the collection of data on high traffic sites. Expires at 10 minutes.
- **\_utma**: Google Analytics cookie that records the date of the first and last time the user visited the website. Expires at 2 years since the last update.
- **\_utmb**: Google Analytics cookie that records the time of arrival at the website. Expires 30 minutes after the last update.
- **\_utmz**: Google Analytics cookie used for interoperability with the urchin.js tracking code. It is deleted when you close the browser.
- **\_utmt**: Google Analytics cookie. This cookie is used to process the type of request requested by the user. Expires at the end of the session.
- **\_utmj**: Google Analytics cookie. This cookie is used to segment demographic data. Expires at the end of the session.
- **\_utmz**: Google Analytics cookie that stores the traffic source or a campaign to explain how the user arrived at the website. Expires after 6 months since the last update.
- **NID**: DoubleClick cookie, owned by Google, used to create profiles of the user's preferences (language, user's region, etc.), to personalize the ads that are shown based on these preferences, etc. Expires at 12 months.

## REVOCACTION OF THE CONSENT TO INSTALL COOKIES, HOW TO REMOVE THE BROWSER'S COOKIES

### Chrome

Select the Tools icon, click on Settings, click Show Advanced Options, in the "Privacy" section click on Content settings, delete cookies: Click on All cookies and site data, do not allow store cookies. Click Delete browsing data (empty the Cache). Close and restart the browser. For more information about Chrome, click here: <http://support.google.com/chrome/answer/95647?hl=en>

### Internet Explorer Version 11

Select Tools 1 Internet options, click on the General tab, in the "Browsing history" section, click Delete browsing history on exit. Select Delete files, select Delete cookies, click Delete, click OK, close and restart the browser. For more information about Internet Explorer, click here: <http://windows.microsoft.com/es-419/windows7/how-to-manage-cookies-in-internet-explorer-9>

### Firefox Version 18

Select Firefox 1 History 1 Clear the recent history, next to "Details", click on the down arrow, select the following check boxes: Cookies, Cache, Active session starts. Using the "Time interval to erase" in the drop-down menu, select All, click Delete now, close and restart the browser. You can accept or reject cookies individually in the Firefox Preferences, in the History section available in Tools> Options> Privacy. For more information about Mozilla Firefox, click here: <https://www.mozilla.org/es-ES/privacy/websites/#cookies>

### Other browsers

Check the documentation of the browser that you have installed.

## INFORMATION FOR THE PROCESSING OF PERSONAL DATA FOR THE PURPOSE OF EMPLOYEE CANDIDATE

Colduronline S.L. is responsible for the processing of personal data of the Interested Party and informs you that these data will be treated in accordance with the provisions of Regulation (EU) 2016/679 of April 27, 2016 (GDPR) for the legitimate interest of the Responsible Party, facilitating the following treatment information:

**End of the treatment:** make the Participant participate in the personnel selection processes, carrying out an analysis of the applicant's profile in order to select the best candidate for the vacancy of the Responsible.

**Data conservation criteria:** they will be kept for a maximum period of one year, after which the data will be deleted, guaranteeing total respect for confidentiality both in the treatment and in its subsequent destruction. In this sense, once the aforementioned deadline has elapsed, and if you wish to continue participating in the selection process of the Responsible Party, please send us your CV again.

**Update of the data:** in case of any change in your data, please inform us in writing as soon as possible, in order to keep your data properly updated.

**Communication of the data:** Personal data may be transferred to companies of the Saint Michel Hotels Group, detailed at the end of this section. With the exception of these cases, the data will not be communicated to third parties, except legal obligation.

### **Rights that assist the Interested Party:**

Right to withdraw consent at any time.

Right of access, rectification, portability and deletion of your data and the limitation or opposition to its treatment.

Right to file a claim with the Control Authority ([www.aepd.es](http://www.aepd.es)) if it considers that the treatment does not comply with current regulations.

### **Contact information to exercise your rights:**

Colduronline S.L., Gremi Velluters 21 07009 Palma (Illes Balears)

Email: [saintmichel@saintmichel.net](mailto:saintmichel@saintmichel.net)

**Saint Michel Hotels Group:** The group is made up of Colduronline S.L. 816513814, Explotadora Arenal S.A.U. A07133952, Coldur S.L. 857277246, Servicios de Gestión y Mantenimiento Hotelero S.L. 807629447, Explotaciones Turísticas Sa Coma S.L. 857042186, Exma S.A. A07226350, Hotel Manacor S.L. 807911522, Promociones Turísticas Aucanada S.A. A07165780, Hotel Bonavida S.L. 807024649, Sec S.L. 807123920, Lidal S.L. 807098841 y Broher S.L.U. 807021496, all of them with the same tax office in C/ Gremi Velluters 21 07009 Palma, Illes Balears.